



March 19, 2025

Dear Customer,

**On May 31, 2025, we will no longer have a debit or credit card processing company to take care of your BMWC payments.** We are sorry for this inconvenience and want the best for our customers and want to make sure you get the best experience possible. Effective immediately, we will be transitioning into a new payment processing software provider. Due to increasing debit/credit card transaction service fees, we would like to introduce you to our preferred payment option – **ACH Bank Pull**, which you can trust to make payments with us quickly and safely. **We encourage you to use this new payment method, so you don't incur any possible future debit or credit card transaction service processing fees.**

**If you are now signed up for our ACH 10<sup>th</sup> of the month electronic payment, your scheduled 10<sup>th</sup> of the Month Autopay draft on April 10th will not be processed until BMWC gets the attached form or you call in the information to Lori @ 618-669-2861. Be prepared to give Lori your bank routing number, checking account number, bank name and location and if the account is a personal or business account.**

**Hassle-free payments:** Automate your payments to help make your life easier and alleviate potential worries and unnecessary late fees. The past year continues to impact many of the services the United States Postal Service offers. **Bank accounts never expire:** Keep your information up-to-date and your payments are processed smoothly. **Security is our top priority:** ACH pays through our local bank, which protects you from unauthorized payments.

**Setting up an ACH Bank Pull payment is simple. Please fill out the attached form and mail back to us, fax to 618-669-0222 or drop off at our office at 103 Park Street in Pocahontas or you may call the information in to Lori at phone# 618-669-2861.**

Thanks again for your support. We apologize for any inconvenience and appreciate your understanding and cooperation during this transition. If you have any questions or need assistance, please contact us at 618-669-2861 or email Lori at [lori@bondmadison.com](mailto:lori@bondmadison.com)

**To pay your 4/1/25 billing by using ACH Bank Pull, we will need info on or before April 8<sup>th</sup>. If you miss the April 8<sup>th</sup> deadline, you will need to get payment to us in a different manner. Office Hours-Monday through Thursday 8:00 a.m. to 4:00 p.m. Night drop box slot in drive thru available 24/7.**

103 Park St–P O Box 287, Pocahontas, IL 62275 ~ Phone 618 669-2861 Fax 618 669-0222

*Bond Madison Water Company is an equal opportunity provider and employer*



Acct# \_\_\_\_\_ Customer Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

## **ACH CREDIT AUTHORIZATION**

I, (print name), \_\_\_\_\_, authorize Bond Madison Water Company (BMWC) to initiate electronic credit entries for the purpose of making water utility payments to my bank account specified below, and if necessary, debit entries and adjustments for any credit entries in error to my account:

### **Type of Bank Account:**

Checking account

Savings account

Business Account

### **Banking Information:**

U.S. FINANCIAL INSTITUTION NAME (PLEASE PRINT) \_\_\_\_\_

U.S. BANK ROUTING # \_\_\_\_\_

BANK ACCOUNT # \_\_\_\_\_

FINANCIAL INSTITUTION CITY, STATE, ZIP CODE: \_\_\_\_\_

### **Remittance Information:**

How to Revoke your Authorization: This authority will remain in effect until I have cancelled it in writing with a notice delivered to the following address: Bond Madison Water Company. P.O. Box 287, Pocahton, IL 62275 or emailed to: [lori@bondmadison.com](mailto:lori@bondmadison.com)

### **CHANGES TO YOUR DIRECT DEPOSIT AUTHORIZATION:**

Any changes to your ACH Credit Authorization will require a new request for ACH Credit Authorization to be completed. To obtain a new form, contact [lori@bondmadison.com](mailto:lori@bondmadison.com) or call (618) 669-2861.

PRINT NAME \_\_\_\_\_ DATE: \_\_\_\_\_

\*AUTHORIZED SIGNATURE \_\_\_\_\_

ADDRESS \_\_\_\_\_

STATE, IL, ZIP CODE \_\_\_\_\_

PHONE NUMBER \_\_\_\_\_ EMAIL \_\_\_\_\_

I acknowledge that the origination of ACH transactions to the authorized account must comply with the provisions of Illinois and U.S. law. All forms must be signed with a pen or a digital signature with authentication. A digital signature is an electronic, encrypted, stamp of authentication on digital information such as email messages or electronic documents.